

## Code of Conduct for Adults

**How parents, families and carers can support our work:** The following is a list of Do's and Don'ts which is designed to act as a reminder to adult participants, parents, families and carers about the expected standards of conduct. By following this code of conduct adult participants, parents, families and carers can assist the organisation to provide a positive, nurturing and safe environment for all children, young people and adults who make use of the services and facilities of the organisation.

<b>Do</b>	read the <b>Safeguarding Policy Statement</b> and note the contact details of the DSO
<b>Do</b>	understand and respect our <b>Safeguarding Ethos</b> and <b>Ethical Working Policy</b>
<b>Do</b>	ensure you are familiar with how to give <b>Comments &amp; Suggestions</b> and raise <b>Concerns or Complaints</b>
<b>Do</b>	abide by the <b>Code of Conduct for Parents, Families &amp; Carers</b> and put it into practice at all times
<b>Do</b>	encourage and support children, young people and adults to follow the relevant <b>Codes of Behaviour</b>
<b>Do</b>	bring any attitudes or behaviours that concern you to the attention of the DSO
<b>Do</b>	work with us to build relationships with our staff
<b>Do</b>	demonstrate through your own behaviour that everyone should be treated with dignity and respect
<b>Do</b>	understand that you must remain calm & respectful when there is conflict, despite who may be at fault
<b>Do</b>	approach our staff to help solve any issues and/or problems
<b>Do</b>	work with the organisation and our staff for the benefit of all children, young people and adults
<b>Do</b>	seek to clarify a child or adults version of events with the organisation view to help resolve problems

<b>Do Not</b>	interfere, or threaten to interfere, with the running of a session or activity
<b>Do Not</b>	engage in disruptive behaviour on our grounds
<b>Do Not</b>	use loud or offensive language, swear, curse or display temper/anger
<b>Do Not</b>	threaten to do actual bodily harm to any Trustee, member of staff, parent/carer or participant
<b>Do Not</b>	damage or destroy organisational property
<b>Do Not</b>	send abusive or threatening emails, texts/voicemail/phone messages or other written communication
<b>Do Not</b>	make defamatory, offensive or derogatory comments regarding the organisation or its staff on any social media
<b>Do Not</b>	use physical aggression towards another child or adult
<b>Do Not</b>	physically punish your own child on our grounds
<b>Do Not</b>	chastise someone else's child
<b>Do Not</b>	smoke or consume alcohol or drugs on our grounds
<b>Do Not</b>	brings dogs onto our grounds

**This Code of Conduct for Adult Participants, Parents, Families & Carers should be read in conjunction with any and all other codes of conduct that apply to any specific project delivery location.**